



We offer a number of services to ensure your life support equipment remains in great working order. Our certified technicians will perform a total scuba regulator repair, also known as an annual service.

How often should I have my gear serviced?

Your scuba equipment should be serviced every 12 months, per the manufacturer's recommendations. This annual schedule should still be followed even if the regulator has only been on "a few" dives since its last service. Depending on the manufacturer's warranty, an annual service may also be required to keep your equipment under warranty.

What does an annual regulator service include?

An annual service includes a complete disassembly, ultrasonic cleaning of all metal parts, inspection and cleaning of all internal components, lubing and reassembling the regulator's - 1st and 2nd stage and alternate air source. All of the service kits prescribed by the manufacturer will be installed. We will also check, lube and replace your high pressure gauge o-rings and spool. All batteries will be tested. Your regulator is then cycled multiple times to assure proper seating of the internal components. After this settling period, it will be fine-tuned and adjusted to manufacturer's specifications.

When you pick it up we insist that you connect your equipment to a tank and inspect the function of all your gear before it leaves the shop.

Make sure you schedule your time to pick it up personally rather than sending someone else to pick it up.

We also offer you the opportunity to schedule a complimentary dive in our "Indoor Heated Pool" to make sure everything is adjusted to your liking. All we ask is that you schedule this in advance to avoid conflict with regular scuba classes.

How long does a full annual regulator service take?

Work is completed on a first come first serve basis. We can often have a complete system ready in 1 week or less but we do **prefer 2 weeks just in case!!**

We keep an extensive inventory of service kits but have no control over back-orders.

Does my BCD need to get serviced, too?

Yes. You should also get your BCD serviced annually to ensure there are no leaks and that your inflator and dump mechanisms are in proper working order. Our technicians also replace the inner components of the power inflator with an annual service kit (depending on model and availability).

We also offer BCD and gear cleaning services.

What about my tanks?

Your tanks require two separate inspections, the annual visual inspection and the 5 year hydrostatic test. The "visual inspection sticker" attached to your tank will have a date (month/year) of last inspection indicated. Your tank is due for inspection one year later. There is also a month and year stamped into the crown of the tank indicating when the last hydrostatic inspection took place. Your tank is due for its next "hydro" 5 years from that date.

For clarity it is only the month and year indicated on all inspections so we consider the service due on the first day of the month indicated.

What happens if I forget and leave it till the last minute?

We want to provide you with the best possible service when the time comes but there are limitations on how fast we can respond.

Please plan ahead and get your equipment to us with as much lead time as possible, we will do our best to have it ready when you need it.

However please keep in mind that we do have an "**Express Front of the Line**" fee of \$50.00 that may apply for rush last minute work.

So check your Regulators, BCD's, Tanks etc, get them in to us ASAP and help us to serve you more efficiently.